



Neighborhood House

Strong Families. Strong Communities. Since 1906.

a whole new (green) world of **hope**

A 2007 progress report to our community



The mission of Neighborhood House is to help diverse communities of people with limited resources attain their goals for self-sufficiency, health, financial independence and community building.



Take a very close look at that mission statement. In 2007, Neighborhood House took the first steps toward adding one very critical word to our mission – health.

We have always cared about the health needs of our communities. When we were founded in 1906, one of our earliest programs was a dental clinic for children living in Seattle. Through the years, we've launched many successful initiatives to help people remain healthy. A few recent examples: Project HANDLE, which works to stem the rise of HIV/AIDS in immigrant communities; the Breathe Easy Homes project in High Point to combat asthma; and the Health Care Institute to help parents learn to care for the minor health needs of their children and avoid costly trips to the emergency room.

So, while the concept isn't new, its official inclusion in our mission statement is significant. We've made a commitment to doing much more to not only create healthier lives for the families in the low-income communities we serve, but

also a healthier environment in which we live. It is our belief that environmental education and action can improve the health of our clients and create pathways out of poverty.

People living in poverty are disproportionately affected by environmental impacts such as climate change, which spurs higher energy costs. We are seeking new ways to help our clients to not only understand and appreciate green concepts, but to benefit from the new green industries and jobs that are being created to combat environmental devastation. We have joined a whole new movement aimed at developing the real potential of "going green" for ourselves, our clients and our community.

Yes, the world is changing for all of us. And in 2007, that changing world became greener for those of us at Neighborhood House and for the families we serve. For the sake of the health and prosperity of the 10,600 people we serve every year, we are determined to lead the way. Thanks to your generosity and support, we know we'll succeed.



Tragedy turns into hope for one Neighborhood House family

2007 – 2008
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With nine children and another on the way, Rukio Abbe needed to find a suitable home for her large family and was having no luck in Columbus, Ohio. So, kids in tow, she followed in the footsteps of a cousin living in Seattle.

She'd been here two days, when the phone call came. Her husband, a taxi driver, had been shot and killed in his cab by a robber.

With her cousin's landlord threatening eviction because the home was overcrowded, the 33-year-old Somali refugee felt hopeless. Until someone referred her to Neighborhood House.

The agency quickly rounded up baby and toddler supplies, provided groceries and arranged for her to receive high-risk pregnancy care. Rukio's case manager, Hinda Abdi, also helped her secure state benefits and began the challenging task of finding housing for the soon-to-be family of 11.

Finally, a sympathetic landlord touched by Rukio's story, family

history and culture provided a lovely house just in the nick of time. Her healthy baby boy was born a few days later. Neighborhood House case managers also connected her with the local Seattle Somali community to raise enough money to help the family furnish their new home.

Today, Rukio and her kids are settling into their new life in Seattle. She wants what every mother wants – health and success for her children – and Neighborhood House has helped make that possible.

"I tell a lot of people to go to Neighborhood House," she says. "They are nice people. They help with everything."

More evidence of our commitment to consuming less and conserving more:

This concise community report is down to six pages from the usual 16. We invite you to learn more about Neighborhood House by visiting our Web site at www.nhwa.org.

A year of growth, commitment and impact:

2007 at a glance

The Neighborhood House

High Point Neighborhood Center: No single project better represents the greening of Neighborhood House than the decision in 2007 to begin raising funds to build this new \$13 million center. Constructed to meet the highest environmental standards, the facility itself will be a teaching tool about conservation, the efficient use of natural resources and sustainability. In addition to generous local donations, we received \$588,000 in federal funds for the project and closed on a \$1.7 million New Markets Tax Credit finance package. The Center is set to open in September 2009.

CASASTART: (Striving Together to Achieve Rewarding Tomorrows). We received seed funding from the Bill & Melinda Gates Foundation to pilot this intensive counseling and intervention program at three Seattle middle schools. The goal of CASASTART, developed by the National Center on Addiction and Substance Abuse (CASA) at Columbia University, is to improve the odds of success – in school and in life – for young people who are at high risk of getting involved in gangs, violence and drugs.

Parent involvement CDs: We produced audio CDs in eight languages and uploaded them onto our Web site (www.nhwa.org) to help non-English speaking parents learn how to prepare their children for school success.

Project HANDLE: Our long-standing HIV/AIDS prevention program expanded to new communities to meet more intensive needs. HANDLE now has community health workers providing outreach, treatment and education on substance abuse and HIV/AIDS with African-American, Southeast Asian and East African women.

Parent support network: We used the Khmer concept of “mey phoum” – an indigenous system of leaders in Cambodian communities – to create a new system of outreach to serve parents in ethnic communities.

Employment partnerships: In collaboration with Highline Community College and Highline Medical Center, we initiated a new project to help immigrants improve their English-language skills, learn medical terminology and understand workplace communication. The goal is to help job-seekers advance their wages and careers in health care services.

Breathe Easy Homes: We completed our work on a four-year partnership project to help families in the redeveloped High Point community understand how to reduce triggers for asthma in their homes, which were specially constructed and designed for optimum air quality. Through educational visits and by providing asthma mitigation supplies, we worked to improve the long-term health of more than 80 families.

High Point Healthy Homes

and Community Programs: In partnership with High Point community residents and six other agencies, we focused on environmental health and justice to help low-income residents learn to organize and advocate for changes and improvements in their neighborhood. Increased and improved social networking and connection between residents is evidenced by residents' participation in the Walking Club, monthly Community Potlucks, leadership councils and community groups. The project has been featured in Unnatural Causes, a PBS series that explores social and economic health disparities and what we can do to create more equitable, healthier communities.

Parent-Child Home program: Funded by the Business Partnership for Early Learning, the program shows parents how to teach their young children language and literacy skills through books, puzzles, educational games and other playtime activities. In 2007, we expanded the cultures we serve to include Mandarin and Cantonese speaking families.

Youth internships: We work with young people who have dropped out or are re-entering high school to get their diplomas and help them build their job skills. Through internships at local businesses, they gain experience and skills to help launch them into good jobs after high school.

Home learning: For parents of children enrolled in Head Start, a new home learning component assists parents in getting involved in their child's early education and prepares them to be supportive as their children enter public school.

I Am Moving, I Am Learning:

This new wellness program raises children's and families' awareness of the importance of movement and good nutrition in their daily lives.



2007 Financials

Operations

	2007	2006
	(Unaudited)	(Audited)
REVENUE BY FUNDING SOURCE		
Corporate and Individual Contributions ¹	\$ 625,168	\$ 699,054
United Way	328,724	314,204
Foundations & Other Grants ²	763,765	1,167,252
City of Seattle/Seattle Housing Authority	513,090	483,729
King County/King County Housing Authority	467,654	439,150
State	1,442,808	1,222,746
Federal	3,995,163	3,607,785
Fees and Miscellaneous	132,362	184,223
Investment Income and Change in Value	52,221	35,839
In-Kind ³	556,007	346,495
Total Revenue	\$ 8,876,962	\$ 8,500,477

EXPENSES

Child Development	\$ 2,707,624	\$ 2,559,504
Employment & Education	1,291,607	990,531
Family & Social Services	2,074,050	1,746,851
Transportation	1,137,714	1,037,322
Other Programs	199,710	273,026
Administration	983,401	842,449
Resource Development ⁴	377,153	370,744
Total Expense⁵	\$ 8,771,259	\$ 7,820,427

CAPITAL PROJECTS

Revenues	\$ 869,744	\$ 352,982
Project Costs	\$ 287,886	\$ 23,495

¹ 2006 includes additional revenue related to the 100th Anniversary celebration.

² 2006 includes \$450,000 from one grant.

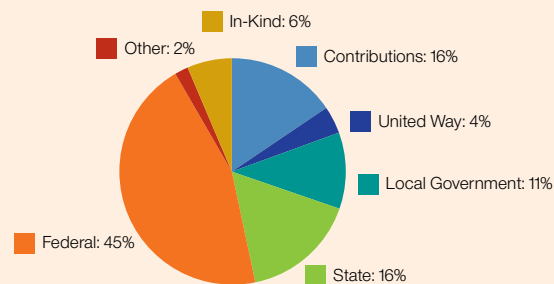
³ 2007 includes in-kind contribution of vehicles.

⁴ Includes High Point Neighborhood Center Capital Campaign costs.

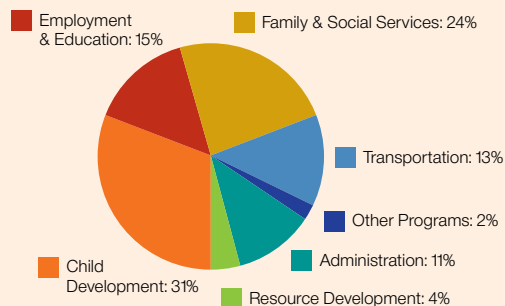
⁵ All major program areas grew from 2006 to 2007.



2007 Revenue



2007 Expenses





Neighborhood House by the Numbers – 2007

Families and Adults

- More than 8 out of 10 families served were immigrants and refugees representing 50 different cultures and languages.
- 2,253 people sought information, referrals or assistance from Neighborhood House on issues such as housing, health and other basic needs.
- 427 crisis calls were resolved, including many that prevented the eviction of families from their homes.
- 1,481 people were engaged in comprehensive “whole family” case management to help them work toward becoming more self-sufficient.
- Through Helpline, 400 people were connected to short-term emergency services; 154 received utility assistance, including help in setting up alternative payment plans and one-time emergency financial assistance; 82 received cash assistance for rent; 90 received food baskets or direct referrals to food assistance; and 102 received emergency infant items, including diapers, formula and clothing.
- 428 limited-English-speaking families received intensive support to understand the school system, keep track of their children’s progress and communicate with school staff.
- 451 families participated in events that deepened their connection to their children’s schools and increased learning at home.

- 82 people received substance abuse, HIV/AIDS treatment assessment and referrals.
- 65 people joined our High Point walking group to improve their health.

Young children

- 890 infants, children and parents took part in comprehensive early-childhood development programs.
- A multicultural and multilingual Head Start Policy Council, comprised of the parents of Head Start and Early Head Start children, made program and policy decisions while learning the democratic principles of participating on a governing board.

Youth and teens

- 132 young people participated in after-school programs at two Youth Tutoring Centers in South King County.
- 120 youth between the ages of 8 and 14 participated in Neighborhood House All-Stars and Life Skills classes, which help students consider their future, clarify their values and discuss how alcohol and drug use might adversely affect their hopes and dreams.
- 60 youth at risk of failing or dropping out of school received intensive case management assistance.
- 180 Cambodian-American youth between the ages of 12 and 19 were trained as HIV/substance abuse prevention peer educators.

Job-seekers and adults seeking education

- 328 job-seekers obtained employment.
- 400 job-seekers were connected to job placement or training services and education.
- Transportation assistance linked 320 people to job services, training and child care.
- Our employment clients increased their hourly wages by an average of 20 to 25 percent per hour.
- 155 people worked on attaining their U.S. citizenship and English language skills. Of those, 15 were naturalized.
- 287 adults received training centered around substance abuse, risky behaviors and family conflict.

Seniors and the disabled

- 450 seniors received support services that helped them remain independent, healthy and in their homes.
- 536 senior and disabled individuals accessed important health and senior services to live more independently and reduce their social isolation.
- 5,470 individual riders were transported by our vans to critical services and medical appointments, including kidney dialysis treatments.

Toward the future

In early 2008, our Board of Directors set us on a bold path for the future. A new and ambitious Strategic Plan calls upon Neighborhood House to – among many other things – explore, define and expand our role as a “neighborhood institution” in the communities we serve.

“When we built Rainier Vista Center a few years ago, it was intended to be a place where Neighborhood House and other agencies would provide services to community residents,” explains Executive Director Mark Okazaki. “But almost from the very first day the doors opened, we realized the building was much more.

“We saw children racing after school into the computer lab, seniors gathering for conversations in their native languages, families organizing potlucks, neighborhood groups holding meetings or classes. We saw the opportunity to use our building and our organizational resources to create even stronger, more resilient communities that work together across racial, social and economic barriers to solve problems and support each other.”



The Strategic Plan also sets equally ambitious goals for strengthening our programs to meet the needs of immigrant and refugee communities and for building up our organizational capacity to meet the needs of our diverse and evolving communities of clients. And our plans to address the environment and health of our communities will continue to grow.

Over the next five years,
we will be discovering and
acting on many new initiatives.
Stay tuned – Neighborhood
House’s second hundred years
is off to a very exciting start!



Neighborhood
House

To learn more about Neighborhood House, find out how to volunteer or to make a donation, please contact us at:

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United Way of King County



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Mary Nakahara
Bob Reed
Edna Schwabacher

Please accept our apology
for any errors or omissions.
For corrections, please call
(206) 461-8430 x230.