

20 16 Annual Report



Neighborhood House
Strong Families. Strong Communities. Since 1906.

In 2016 Neighborhood House celebrated our 110th year of service to Seattle and King County.

During the course of our history, we have helped thousands of children prepare for school and life. We have helped their parents find jobs. And we have helped our elders live with grace and dignity.

In all of that time, we have held firm to the calling of our founding mothers, the National Council of Jewish Women – Seattle Section, to “repair the world” (Tikun Olum). Despite our noblest efforts, we are still confronted with the ravages of poverty and homelessness. Our work is not done.

This year ended with a historic presidential election that was corrosive and divisive. It laid bare a challenge for us, a decision about what kind of country and what kind of community we want to build.

For Neighborhood House, our choice has never been clearer. We choose to build bridges that will connect us to our neighbors. We choose to build schools to teach our children. We choose to build strong families and strong communities so that all can thrive. We choose to love our neighbors.

On behalf of all the people we serve, immigrants and refugees from across the globe, people of all colors and ethnicities, people of all faiths and faith traditions, our LGTBQ friends and family, those with disabilities, young and old, homeless and housed, whoever is in need and can benefit from Neighborhood House, we thank you for believing in their potential, their worth, their humanity.

Sincerely,



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Executive Director





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In 2016...

Neighborhood House continued to address the needs of underserved communities throughout

Seattle & King County.

We continued to provide wrap-around support to individuals and families in the areas of:

early childhood education,

youth development,

family and social services,

housing stability,

employment and adult education,

community health, and

aging and disability services.



Accomplishments

2016

Our early childhood education services reached almost **1,000 children** and their families supporting them in healthy child development and school readiness.



Our youth development programs served **430 children and youth** through case management services for out-of-school youth to afterschool programs.



Our self-sufficiency programs helped **1,791 adults** build stability and work toward their goals of building better futures for themselves and their families.



We helped **866 elderly and disabled residents** as well as their family caregivers stay connected to their communities and access the resources they needed to stay stable and healthy.



Our CommunityHealth division reached over **9,000 people** in 2016, providing direct education, testing and support to more than **1,200 community members.**



240 people accessed training and adult education programs

316 people found jobs

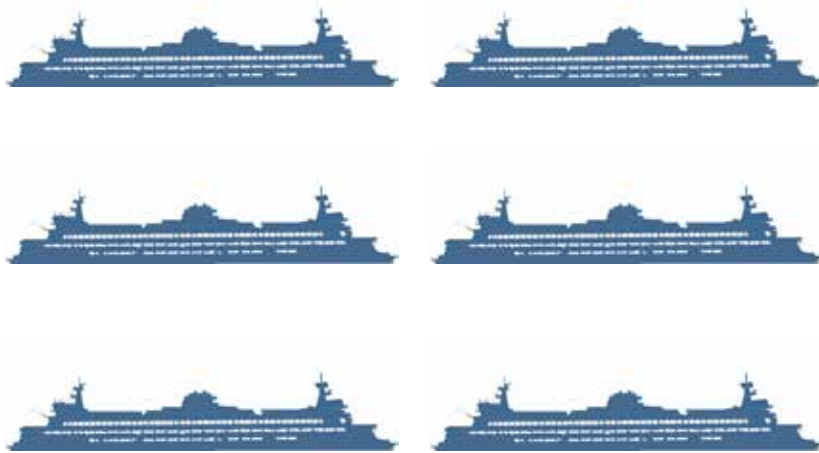
132 households became stably housed



Sixty two percent of those served were immigrants or refugees speaking **67 different languages.**



We served **12,395** individuals at our **27** locations throughout King County.



(That's enough people to fill over 6 ferries!)

In 2016, we...

- Launched our Aging & Disability Services program which provides culturally responsive in-home case management to the elderly and disabled, specializing in serving those who speak Arabic, Ukrainian and Farsi.
- Prepared to expand our early learning home visiting and toddler classroom services into the neighborhoods served by the Highline School District.
- Opened our office in Yesler Terrace's brand new Raven Terrace building so that we can continue serving the residents there as the redevelopment of the community continues to unfold.
- Increased our community health outreach to high-risk young adults. We have already conducted health screenings for over 150 homeless young adults, connecting them to a variety of healthcare services and resources.



“Tell me and I forget. Teach me and I remember. Involve me and I learn.”
- Benjamin Franklin

Robert* was a wonderful boy in need of so much attention. He was highly energetic and the world seemed to move much too slowly for him. His own mother had a hard time keeping him calm.

He was also aggressive toward people and extremely so with his little brother. He would jump from the small playset in the home right on top of his little brother. By the time the home visits were over, Robert would tightly hold the feet of his Home Visitor, Mirna, and bite her.

Mirna connected Robert’s mother to a children’s clinic where he received an evaluation and began attending therapy. Now in the second year of Neighborhood House’s Parent Child Home Program, his mother and Home Visitor began seeing marked improvements. He would sit and participate for the full 30-minute home visit and would patiently answer his mother’s questions about a book or toy used during the session.

And the weekly, 30-minute visits clearly helped Robert prepare for school. In his first classroom experience, when the teacher announced it was story time, Robert was seated and ready to participate! His mother said that he listened carefully and did not interrupt like the other kids around him.

I really enjoy seeing that the program and the referrals we make have such a positive impact in the children as well as the parents.

**- Mirna Estrada Garcia,
Parent Child Home
Program Home
Visitor**

**Name changed*

From Student To Tutor: Coming Full Circle at Firwood Circle

Despite the fact that her brother had been coming to Neighborhood House's tutoring center at Firwood Circle in Auburn for many years, Anita waited until her sophomore year of high school before finally deciding to attend.

Initially, the Tutoring Coordinator noticed Anita would sit alone in a corner, away from the other kids, so he took time to talk with her and the two gradually developed a bond. As she shared her school, family and other life issues, Anita started to feel more connected to staff and the other teens.

This increased connection and trust motivated Anita to become more involved in the program. She began attending Firwood Circle's college campus tours, participating in the college readiness program, and attending youth leadership conferences. Meanwhile, Anita helped assist with the needs of the younger children in the program. A natural leader, it wasn't long before she became a central part of the program.

After graduating from high school, and while Anita was exploring her options, she was offered a summer job at Firwood Circle helping with the reading comprehension program. She excelled and when the program ended she stumbled upon Neighborhood House's AmeriCorps volunteer opportunity at Firwood Circle. She applied and, of course, was offered the position.

Anita now provides daily support for the very tutoring program she attended as a teen. She helps students with homework, supervises field trips, organizes college visits and conferences, and works with youth to plan community events like cultural days and showcases. This is especially impressive considering Anita is also a full-time college student.



"Anita has helped make Firwood Circle's Tutoring Center a place where youth can come and be themselves. She is caring and helpful and is incredibly resilient through everything."

– Sergio Beltran, Tutoring Coordinator

Becoming a change agent and the captain of his own ship

In early 2016, Michael found himself destitute and homeless. He was surviving by couch surfing and was sometimes forced to sleep on the streets of Seattle.

Up until this point, the 26-year-old's work experience was limited and sporadic, and he'd never held a regular, full-time job in his life. The Auburn native did, however, have a high school diploma and a strong desire to find full-time employment and become totally self-sufficient.

A simple visit to South Seattle College in late January 2016 changed his life. After enrolling in the Warehouse Logistics training program, he was referred to Neighborhood House's Foundation for Work program and our Basic Food Employment Training program where he received job coaching and other support services.



**“Michael’s own perseverance and self-motivation combined with job support assistance gave him a feeling of empowerment,”
- Roland Chit Yee Htwe, BFET Employment Coordinator**

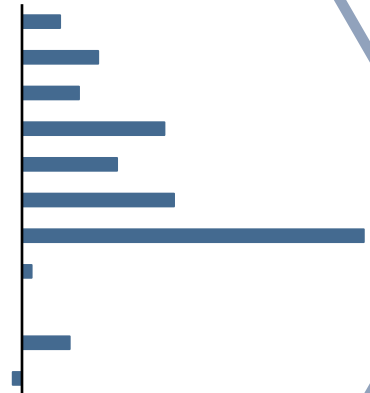
In just over two months, Michael completed his training and earned certificates as a flagger and forklift operator and in OSHA Safety. He also acquired data entry experience and became certified in first aid and CPR. All of this helped motivated him even more, and he was quickly offered a paid warehouse internship with Goodwill.

Since then, life has really improved for Michael. He's now employed full-time as a material handler at Goodwill and shares a home with several housemates. He can't remember the last time he was able to afford rent and support himself, and says it feels really good to be in such a position once again.

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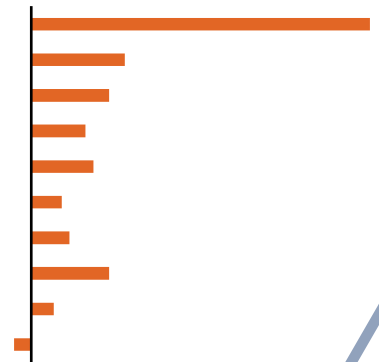
REVENUE BY FUNDING SOURCE

	2016 Unaudited	2015 Audited	2016 %Total
Corporate and Individual Contributions	679,224	609,912	4%
¹ United Way	1,386,362	1,801,960	8%
Foundations & Other Grants	1,053,818	939,442	6%
City of Seattle/Seattle Housing Authority	2,520,871	2,447,057	15%
King County/King County Housing Authority	1,682,849	1,720,312	10%
State	2,624,733	2,363,396	16%
Federal	5,930,895	5,285,933	36%
² Fees and Miscellaneous	208,244	694,352	1%
Investment Income and Change in Value	43,810	579	0%
In-Kind	792,628	858,123	5%
³ (Less Revenues From Capital Project)	(230,000)	(179,800)	-1%
Total Operating Revenue	\$ 16,693,435	\$ 16,541,267	100%



EXPENSES

	2016 Unaudited	2015 Audited	2016 %Total
Child Development	6,979,230	6,622,742	43%
Adult Employment & Education	2,035,163	1,960,688	12%
Housing Stability	1,714,298	1,767,373	10%
Family & Social Services	1,128,042	1,364,445	7%
Community Health	1,231,333	885,934	8%
Youth Development	710,367	737,473	4%
Other Programs	749,346	924,466	5%
Administration	1,682,451	1,697,342	10%
Resource Development	480,893	525,716	3%
(Less Building Depreciation)	(346,454)	(345,734)	-2%
Total Operating Expense	\$ 16,364,670	\$ 16,140,445	100%




1 Parent Child Home Program; funder reduction in program scale

2 2015 revenues related to relocation of Central Office

3 Capital loan forgiveness

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